

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Robert Raymond

Application No.: 09/845429

Filing Date: Apr 30, 2001

Title: Dynamic Generation Of Context-Sensitive Data And Instructions For Troubleshooting Problem Events In Information Network Systems

Batch N .:

Confirmation No.: 3412

Examiner:

Group Art Unit:

OFFICIAL DRAFTSPERSON
Drawing Processing Branch
Washington, D.C. 20231

DRAWING TRANSMITTAL LETTER

Sir:

Enclosed herewith please find:

- () _____ sheets of redlined drawing(s) which indicate proposed changes to the drawing(s). Upon approval of these proposed changes, formal drawing(s) will be submitted.
- () _____ sheets of corrected formal drawing(s), as required by the Notice of Patent Drawings Objection (PTO-948) which accompanied the Office Action dated _____.
- () _____ sheets of corrected formal drawing(s), as required by the Notice of Patent Drawings Objection (PTO-948) and approved in the Notice of Allowability dated _____.
- (X) 33 sheets of formal drawing(s). Please substitute these formal drawing(s) for the informal drawing(s) originally filed.
- () _____

Examiner's approval of the entry of these drawings is respectfully requested. No new matter has been added.

Respectfully submitted,

Robert Raymond

By

T. Grant Ritz

Attorney/Agent for Applicant(s)

Reg. No. 39,819

Date: 9-20-01

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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231.

Date of Deposit: 9-27-01

Typed Name: Cathi Christensen

Signature: Cathi Christensen